



Head Office
Lot 1255-0-8, Capital Ind Centre
Batu 6 3/4, Jalan Sungai Besi
57100 Kuala Lumpur
Tel: 03-90571889
Email: admin@snat.com.my

JB Branch
No.35, Jalan Cermat 2
Taman Mesra, Saleng
81400 Senai, Johor
Mobile: 019-2839378

Terms & Conditions

The hire(s)/consignor(s)/consignee(s) upon tender of goods /documents to SIN NAM ANN TRANSPORT SDN BHD (The Co.) for transportation or instruct The Co. to collect goods or documents, shall be deemed to have accepted and agreed to the terms and conditions herein, which terms & conditions shall be referred to as SNAT STANDARD CONDITIONS OF TRANSPORTATIONS:-

1. The Co. shall not be responsible for taxed articles, prohibited goods and any losses, damages and unavoidable delays due to holdups, robberies, burglary, accidents, fire and or unforeseen circumstances, whilst the goods are being transported by the CO.
2. The Co shall not be liable or responsible for seize impounding and or confiscation by the Government or any Public Authorities of prohibited or restricted articles or goods whilst such goods are carried by The Company's Lorries. The hirer(s)/consignor(s)/consignee(s) shall indemnify The Co in respect of any loss, damages and loss of revenue suffered by The Co due to the detention of its lorries by The Authorities as a result of either over-loading and/or incorrect declaration of weight or description of the contents of goods so consigned and declared by the hirer(s)/consignor(s)/consignee(s).
3. All goods transported by The Co to destinations are at the owner's risk. All hirer(s)/consignor(s)/consignor(s) are to arrange INSURANCE COVERAGE (goods- in-transit) on the documents or goods consigned and The Co is under no obligation to provide such insurance coverage. The Co may arrange insurance for goods in transit for hirer(s)/consignor(s)/consignee(s) covering the actual value of the consigned provided hirer(s)/consignor(s)/consignee(s) provide relevant invoice(s) with actual pricing to The Co and settle the applicable insurance premium prior to the delivery and obtain receipt acknowledge insurance coverage, and is subjected to insurance Company's terms and condition. However such insurance coverage does not cover indirect loss, revenue, damage caused by delay or whats ever causes.
4. In the event the consigned is insured by hirer(s)/consignor(s)/consignee(s), the hirer(s)/consignor(s)/consignee(s) shall name SIN NAM ANN TRANSPORT SDN BHD as the co-assured and shall waive all rights of subrogation under insurance policy against The Co.
5. The Co may in its absolute discretion refuse to carry any goods offered for carriage.



南安運輸有限公司
SIN NAM ANN TRANSPORT SDN BHD
(311431-H)

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6. Any discrepancies must be informed within Seven (7) days in writing to The Co after no claim will be entertained by The Co.
7. The Co reserve the right to charge the hirer(s)/consignor(s)/consignor(s) for redirection of goods to address/addresses not stated in the delivery orders or goods being rejected upon arrival due to cancellation of order or goods wrongly supplied.
8. In the event that the consignee(s)/receiver(s) refuse to pay the freight charges for which the hirer(s)/consignor(s) instruct The Co to collect upon unloading, The Co reserve the right to withheld the goods until such charges are settled by either parties. The Co may withheld the goods offered for carriage if hirer(s)/consignor(s)/consignee(s) fail to settle outstanding / Due invoices, as per credit term provided.
9. The liability of The Co shall be limited to the payment by The Co by way of damages of a sum not exceeding RM200.00 or its equivalent per consignment or the value of the consigned goods, whichever is lesser. Should the consignee received goods which is not in good conditions (e.g. wet, opened, damaged) must comment/remarks on The Co's consignment note. Otherwise it will be considered goods is received in good conditions and orders.
10. The Co shall not be liable for claims or shortages or damages for goods delivered to Construction or project SITE after which The Co's delivery order(s)/consignment note(s)/other documents are duly signed even no Co's chop is obtained.
11. The company shall not responsible for the nature of the contents and the quantity of goods which are packed and contained in case(s), parcel(s) or box(s), and or other form of packing so long as these are untampered with.
12. Should goods consigned by delivery of same has not been accepted by the consignee shall be liable to be sold by The Co for payment of freight.
13. The Co. has set out the Personal Data Protection Terms on how we collect, use and protect your Personal Data which you have provided to us. The Personal Data Protection Notice with the applicable terms can be viewed from on company's website: www.snat.com.my.



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PERSONAL DATA PROTECTION NOTICE

This Personal Data **Protection** Notice (“**Notice**”) sets out how Sin Nam Ann Transport Sdn Bhd (“**the Company**”) collects, uses and protects your Personal Data which you have provided to the Company.

A) Personal Data

The Personal Data collected by the Company may include but not limited to the following:-

1. Name
2. NRIC No.
3. Date of Birth
4. Gender
5. Office Mailing Address
6. Office Tel and Fax number
7. Mobile Phone
8. Email
9. Company Bank account information, financial information
10. Information necessary for transporting
11. Any additional information provided by you or third parties about you.

B) How do we collect your Personal Data?

For effective management of our business and efficient services, we collect your Personal Data from many sources for the purposes of understanding the demands. The means of Personal Data collection, among others, are as followings:

1. Personal Data that you provide to the Company directly (whether when engaging us to provide our services or during any communication with the Company)
2. Via telephone, letter, fax, email; when you visit us in person i.e. walk in
3. Online search tools, information obtained from third parties through lawful sources
4. Websites
5. Social Media
6. Publication
7. Any events organized or participated by the Company



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C) Purpose of processing your Personal Data

We may use your Personal Data for the following purposes (“Purposes”):-

1. To verify your identity
2. To be able to process your request for enquire on services from the Company
3. For the purpose of promoting, offering or marketing our services to you
4. To maintain our own accounts and records
5. For administrative purpose
6. For accounting purpose (billing and auditing)
7. For maintenance and development, operational, support, customer surveys, customer relationship
8. To improve and help us in any future dealing with you
9. To comply with any legal or regulatory requirement imposed by regulatory or government authorities

D) Disclosure of Personal Data

Your Personal Data provided to the Company or obtained by the Company shall be kept confidential by the Company. However, it may be necessary for the Company to engage third party companies, service providers or individuals to perform certain services on the Company’s behalf. In such event, you hereby agree and consent that the Company may disclose and transfer your Personal Data to the third parties, within or outside Malaysia, including without limitation, as follows:

1. The Company’s data processors i.e. third party who the Company engages to process personal data on the Company’s behalf including but not limited to archival storage, data entry service providers, computer backup services, disaster recovery services, storage facility providers etc.
2. Banks and Financial Institutions
3. Where required by any statutory bodies, regulatory bodies and / or governmental authorities where legally required to do so.

E) Your Consent

You are deemed to have knowledge and have consented to our Notice upon us sending/publishing/bring to your attention /placing it on our website and / or advertising the Notice.



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F) Accessing/Updating your Personal Data

You may request to obtain information of your Personal Data, limit the processing of your Personal Data and also update as to any inaccuracies of your Personal Data. For this purpose, please contact us as follows:-

Manager
Sin Nam Ann Transport Sdn Bhd
Address: Lot 1255-0-8, Batu 6 ¾ Jalan Sungai Besi, 57100 Kuala Lumpur
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